

**SM 10**

B.A./B.Sc./B.Com./B.B.A. DEGREE EXAMINATION, DECEMBER 2023/JANUARY 2024.

FIRST SEMESTER

A COURSE IN COMMUNICATION AND SOFT SKILLS

(w.e.f. 2023-24 Admitted Batch)

Time : Three hours

Maximum : 70 marks

(No additional sheet will be supplied)

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1. Answer any TWO of the following questions. (2 × 5 = 10)
- Why is listening important?
  - Explain the barriers to listening.
  - What are the traits of a good listener?
  - Enumerate and explain the various types of listening.
2. Answer any TWO of the following questions. (2 × 5 = 10)
- Describe various vowel sounds of English.
  - What are the different kinds of intonation?
  - What is contrastive word stress? Explain it with examples.
  - Identify the sound of the underlined part of the following words.
    - Character
    - Foot
    - Toil
    - Phonetics
    - Father
3. Answer any TWO of the following questions. (2 × 5 = 10)
- Mention the six traits that a leader should have, according to A.P.J. Kalam.
  - What does Barack Obama say about his victory in the American presidential election?
  - How does Dr. A.P.J. Abdul Kalam plan for an energy-independent India?
  - What were the goals that Obama wanted to achieve?

(2 × 5 = 10)

4. Answer any TWO of the following questions.

- (a) What are the benefits of "SWOC" analysis?
- (b) Explain the importance of a positive attitude. How can we develop it?
- (c) Describe the qualities needed to develop emotional intelligence.
- (d) List the constituents of interpersonal skills.

(2 × 5 = 10)

5. Answer any TWO of the following questions.

- (a) What are the different ways of greeting?
- (b) Introduce yourself as the host for the College Day Celebrations.
- (c) Introduce your friend to your sister.
- (d) How do you greet your friend who is going abroad for higher studies?

6. Change the following sentences as directed:

(a) Fill in the blanks with the appropriate Articles:

(4 × 1 = 4)

- (i) \_\_\_\_\_ paper is made from trees.
- (ii) Bhanu is \_\_\_\_\_ young research scholar.
- (iii) \_\_\_\_\_ Honesty is the best policy.
- (iv) Raj is \_\_\_\_\_ union leader.

(b) Fill in the blanks with appropriate Verb forms:

(4 × 1 = 4)

- (i) The news \_\_\_\_\_ (be) unclear.
- (ii) Every boy and girl \_\_\_\_\_ (attend) the function.
- (iii) My daughter \_\_\_\_\_ (write) a book on medicine now.
- (iv) The Collector \_\_\_\_\_ (meet) the flood victims yesterday.

(c) Fill in the blanks with suitable Prepositions:

(4 × 1 = 4)

- (i) Many people took advantage \_\_\_\_\_ the low prices offered by the new shop.
- (ii) The Chief Minister was thankful \_\_\_\_\_ everyone who helped in the campaign.
- (iii) This site is suitable \_\_\_\_\_ the factory.
- (iv) Shyam goes to college \_\_\_\_\_ foot.

(d) Fill in the blanks with the appropriate Question Tags:

(4 × 1 = 4)

- (i) Let's go to the cinema, \_\_\_\_\_?
- (ii) Close the window please, \_\_\_\_\_?
- (iii) Don't blame others for everything, \_\_\_\_\_?
- (iv) I am very happy now, \_\_\_\_\_?

(e) Write English words for the following phonetic transcriptions:

(4 × 1 = 4)

- (i) /tʃeɪnɪ/
  - (ii) /meɪl/
  - (iii) /ə'prɪ/
  - (iv) /'rɪð(ə)m/
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